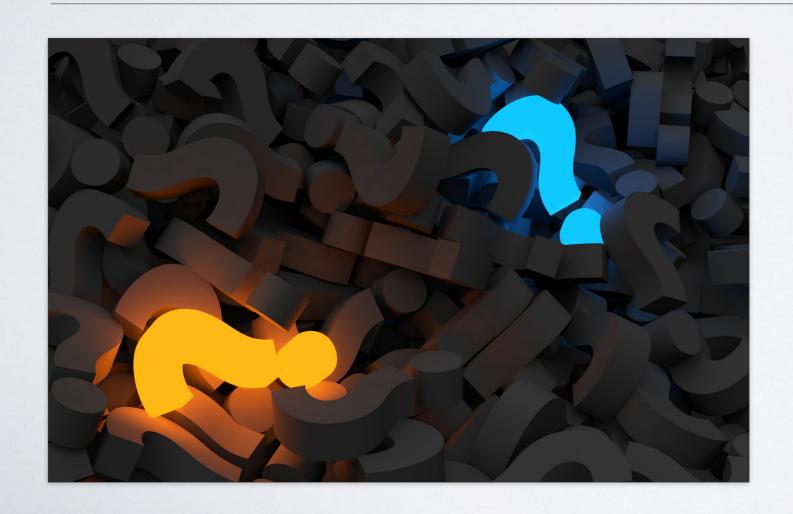
Ten Years Of Asking Questions On Code Review



Alberto Bacchelli

Associate Professor Department of Informatics University of Zurich



ZEST: Zurich Empirical Software engineering Team



http://zest.ifi.uzh.ch zest@ifi.uzh.ch

Research

- Software quality
 - Peer code review
 - Software testing
 - Software security
- Fundamentals of Data Science for Software Engineering
 - Predictive Analytics
 - Data-driven Tools

Education

- Software Design & Construction
- Software Testing
- Software Analytics (aka Data Science for S.E.)

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Empirical Software Engineering?

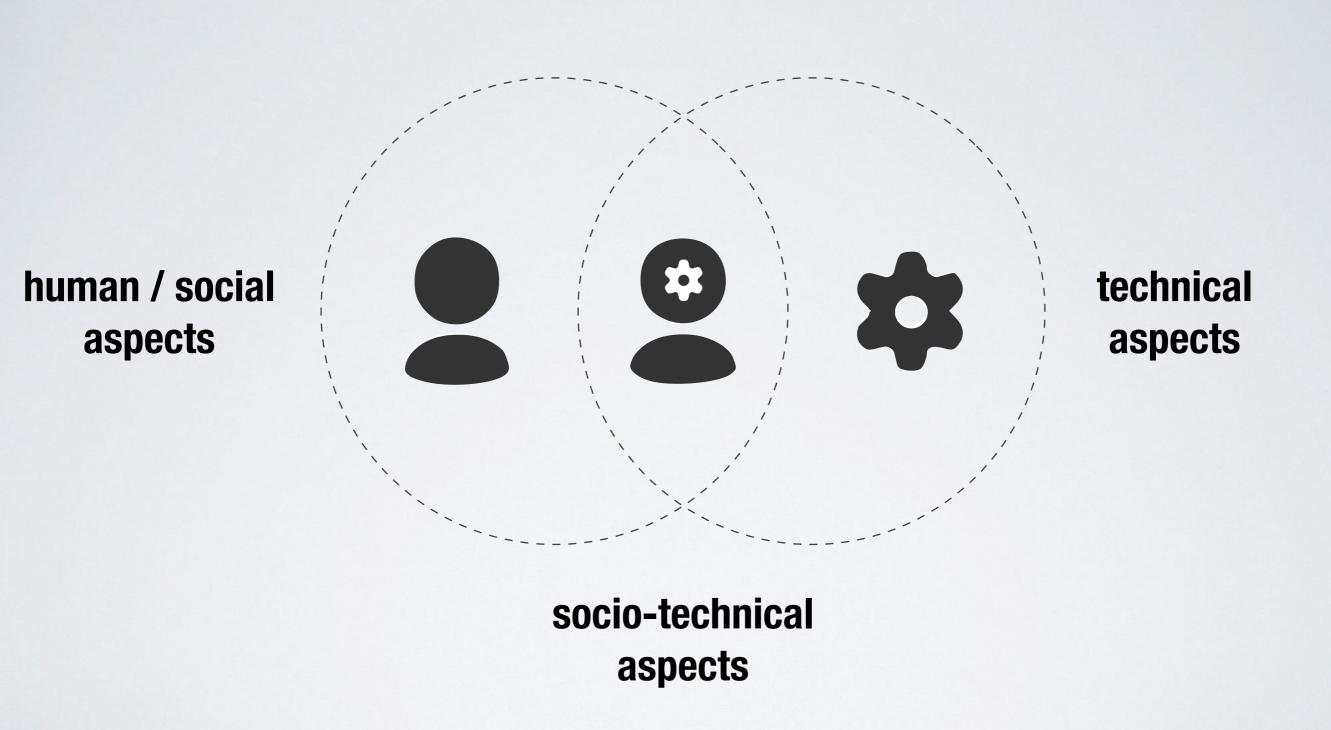
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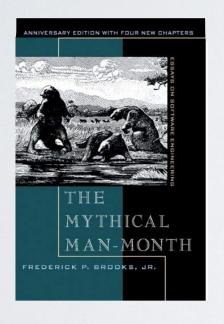
Empirical software engineering leads to actionable results:

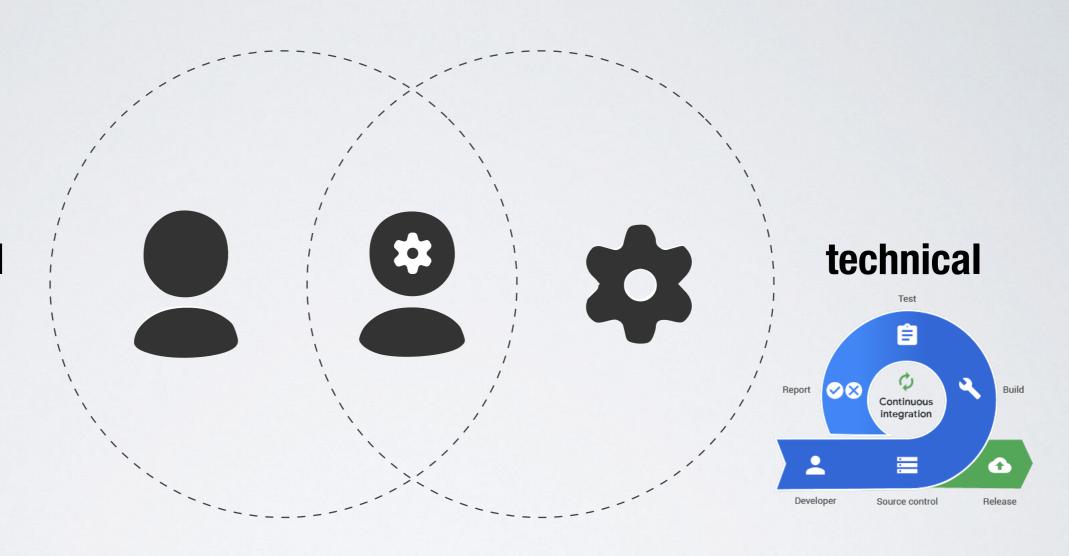
- The creation of new tools
- The improvement of existing tools
- The improvement of existing development and engineering processes
- More questions :)



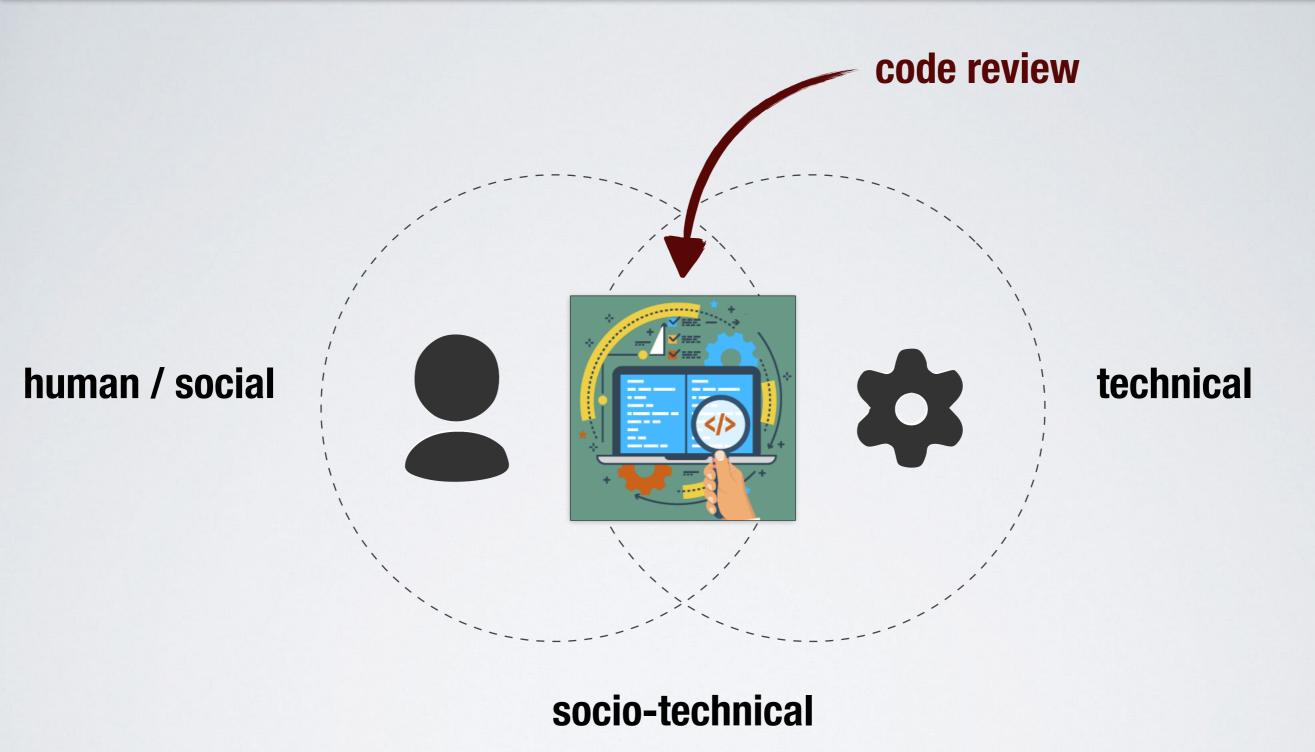
Software Engineering as a Socio-Technical Space

human / social

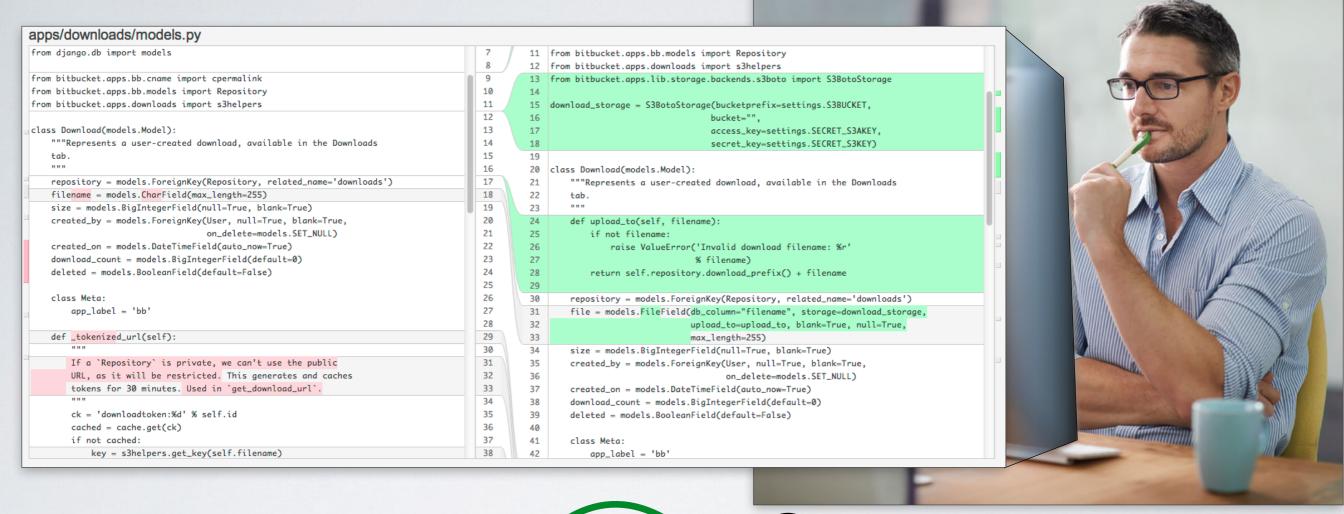


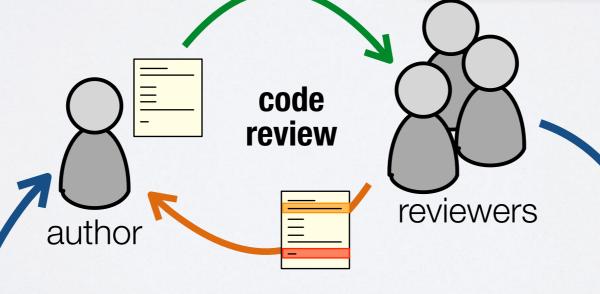


socio-technical



Joint Space — Code Review





software system

timeline

version i

version i+1

Why research on code review?





Code review "best practices"

Let's look for "code review best practices" on Google...

11 proven practices for more effective, efficient peer code review - IBM

https://www.ibm.com > Learn > Rational ▼

25 Jan 2011 - Aim for an inspection rate of fewer than 300–500 LOC per hour. Establish quantifiable goals for **code review**, and capture metrics so you can improve your processes. Verify that the defects are actually fixed. Foster a **good code review** culture in which finding defects is viewed positively. Beware of the Big Brother ...

Code Review Best Practices - Kevin London's blog

kevinlondon.com/2015/05/05/code-review-best-practices.html ▼
5 May 2015 - I think it's a **good** idea to crystalize some of the things I look for when I'm doing **code**reviews and talk about the **best** way I've found to approach ...

Best practices for effective code reviews - WillowTree Apps

https://willowtreeapps.com/ideas/best-practices-for-effective-code-reviews ▼ 27 Oct 2016 - Today, I'd like to share our process and some **best practices** we follow when conducting **code reviews**. The process. The **code review** process ...

Effective Code Reviews: Code Review Best Practices

https://nyu-cds.github.io/effective-code-reviews/02-best-practices/ ▼
What are some **best practices** for **code reviews**? Objectives. Learn about effective practices for **code reviews**. Learn what makes reviews work better and what ...

7 best practices for doing code reviews - The Asana Blog

https://blog.asana.com/2016/12/7-ways-to-uplevel-your-code-review-skills/ ▼ 20 Dec 2016 - The Asana engineering team shares **code review best practices** that will help you become a better reviewer. Learn how Asana reviews code.

Code Review in Agile Teams - part II - Atlassian Blog

https://www.atlassian.com/blog/archives/code_review_in_agile_teams_part_ii ▼ 8 Mar 2010 - Ready to try adopting **code review** within your team or across your reveal a few **best practices** around **code review** that evolved at Atlassian.

Best Practices: Code Reviews - MSDN - Microsoft

https://msdn.microsoft.com/en-us/library/bb871031.aspx ▼

Code review "best practices"

Two examples

11 PROVEN PRACTICES FOR MORE EFFECTIVE, EFFICIENT CODE REVIEW

- Review fewer than 200-400 lines of code at a time
- Aim for an inspection rate of fewer than 300-500 LOC per hour
- Take enough time for a proper, slow review, but not more than 60-90 minutes
- Be sure that authors annotate source code before the review begins
- Establish quantifiable goals [...] and capture metrics [to] improve your processes
- Use checklists, because they substantially improve results
- Verify that the defects are actually fixed
- Foster a good code review culture in which finding defects is viewed positively
- Beware of the **Big Brother effect**
- Review at least part of the code, even if you can't do all of it, [for] The Ego Effect
- Adopt lightweight, tool-assisted code reviews

7 WAYS TO IMPROVE YOUR CODE REVIEW SKILLS

- Prioritize the goals of code reviews with your team
- Run the app and try playing with the feature
- Visualize method call hierarchies
- Do code reviews as soon as you see the request
- Imagine how you would make this change before you read it
- Read the change in a realistic development environment
- Always give approval, unless you can prove that there is a bug

Code review "best practices"

Two examples

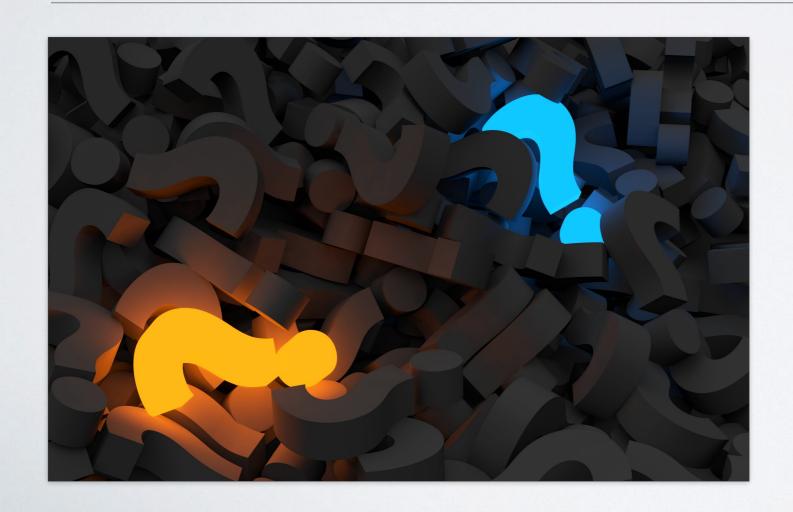
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Ten Years Of Asking Uncomfortable Questions On Code Review



Alberto Bacchelli

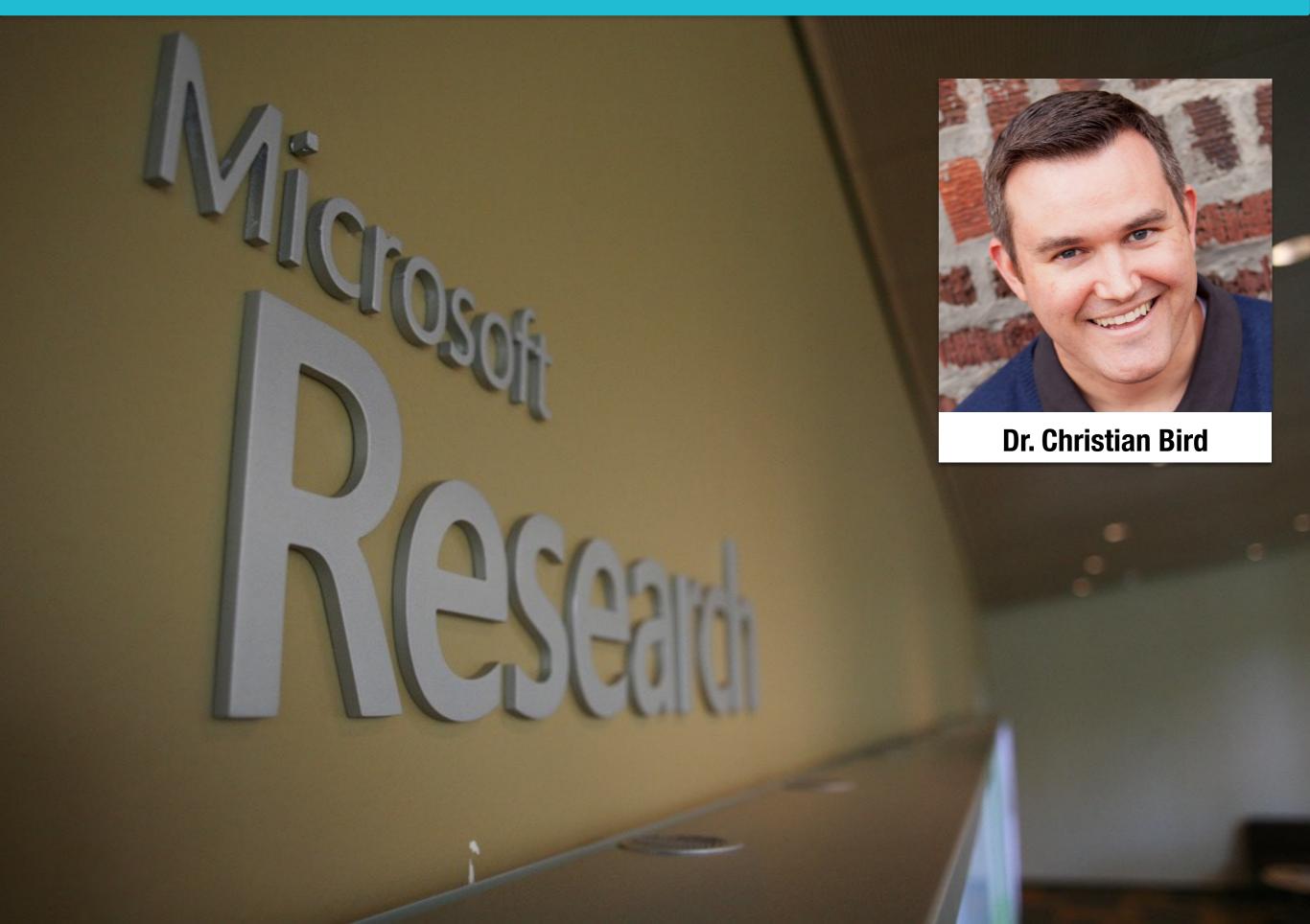
Associate Professor Department of Informatics University of Zurich



Asking Uncomfortable Questions On Code Review

But.. why are we doing code review at all?

Why are managers and developers employing code review?



Modern code review @ Microsoft



Modern code review @ Microsoft



Used across all Microsoft product teams by more than 70,000 developers, so far.



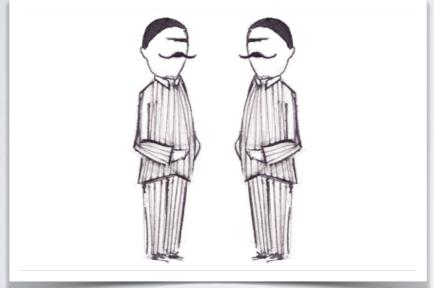








observations



survey to 165 managers

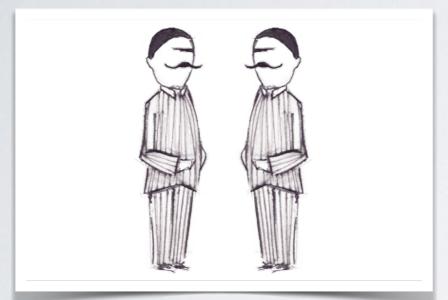


18-20 interviews

Alternative Avoid Build Code **Solutions Breaks Improvement Team Share Code Team Awareness Assessment Ownership** Knowledge **Improve Track Rationale Transfer Dev. Process Finding Defects**



observations



survey to 165 managers

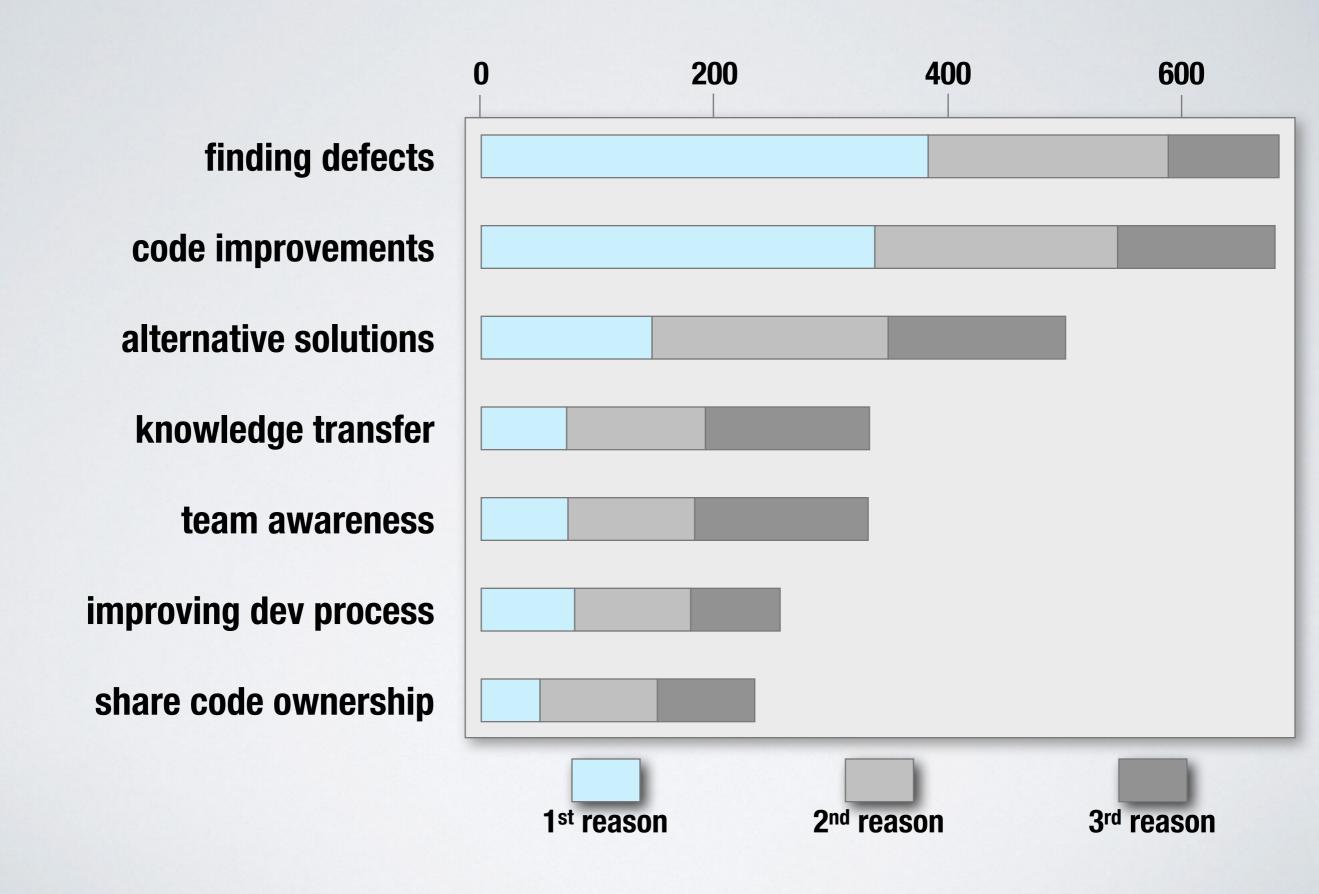


18-20 interviews

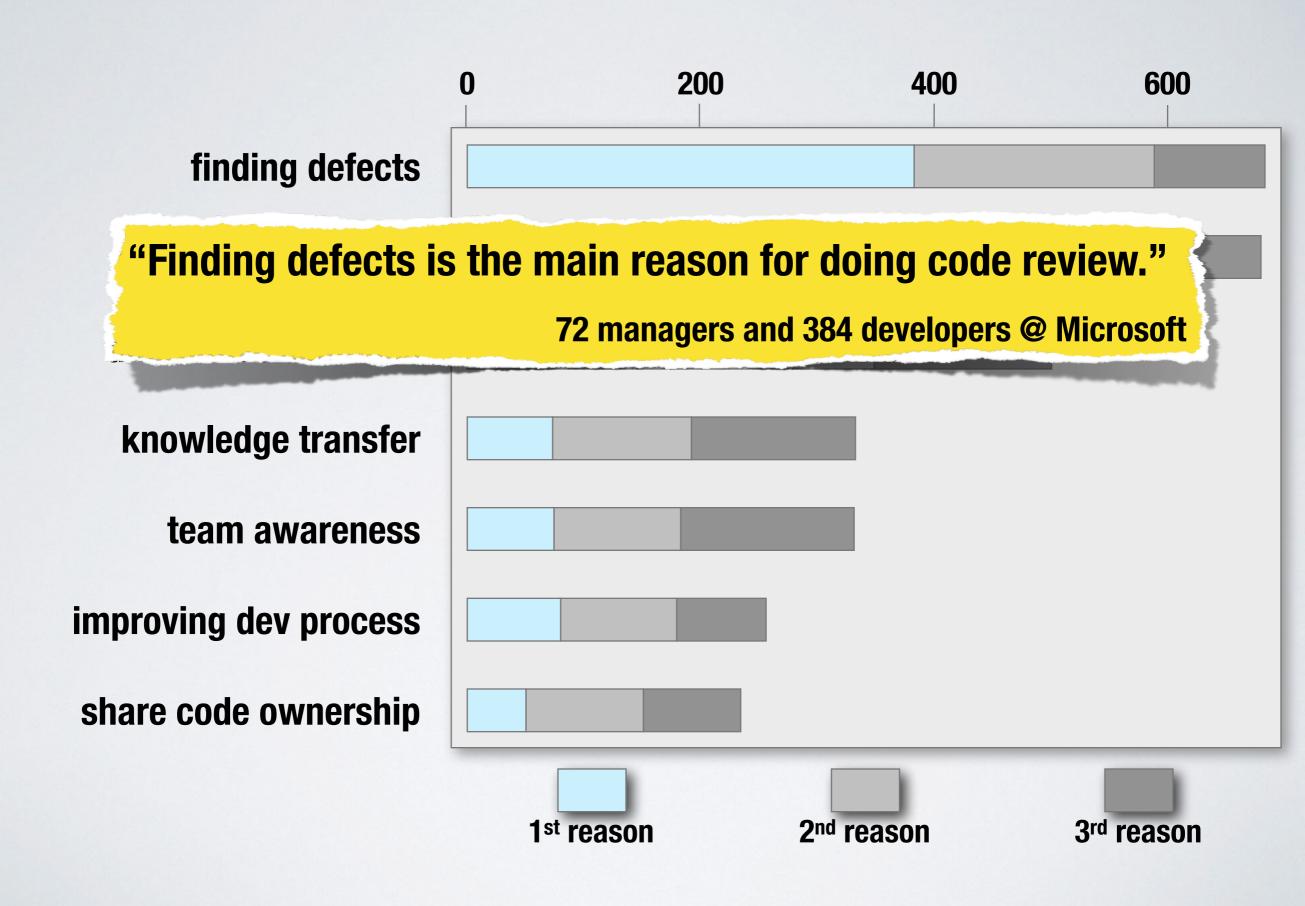


survey to 873 developers

Why do Microsoft developers do code reviews?



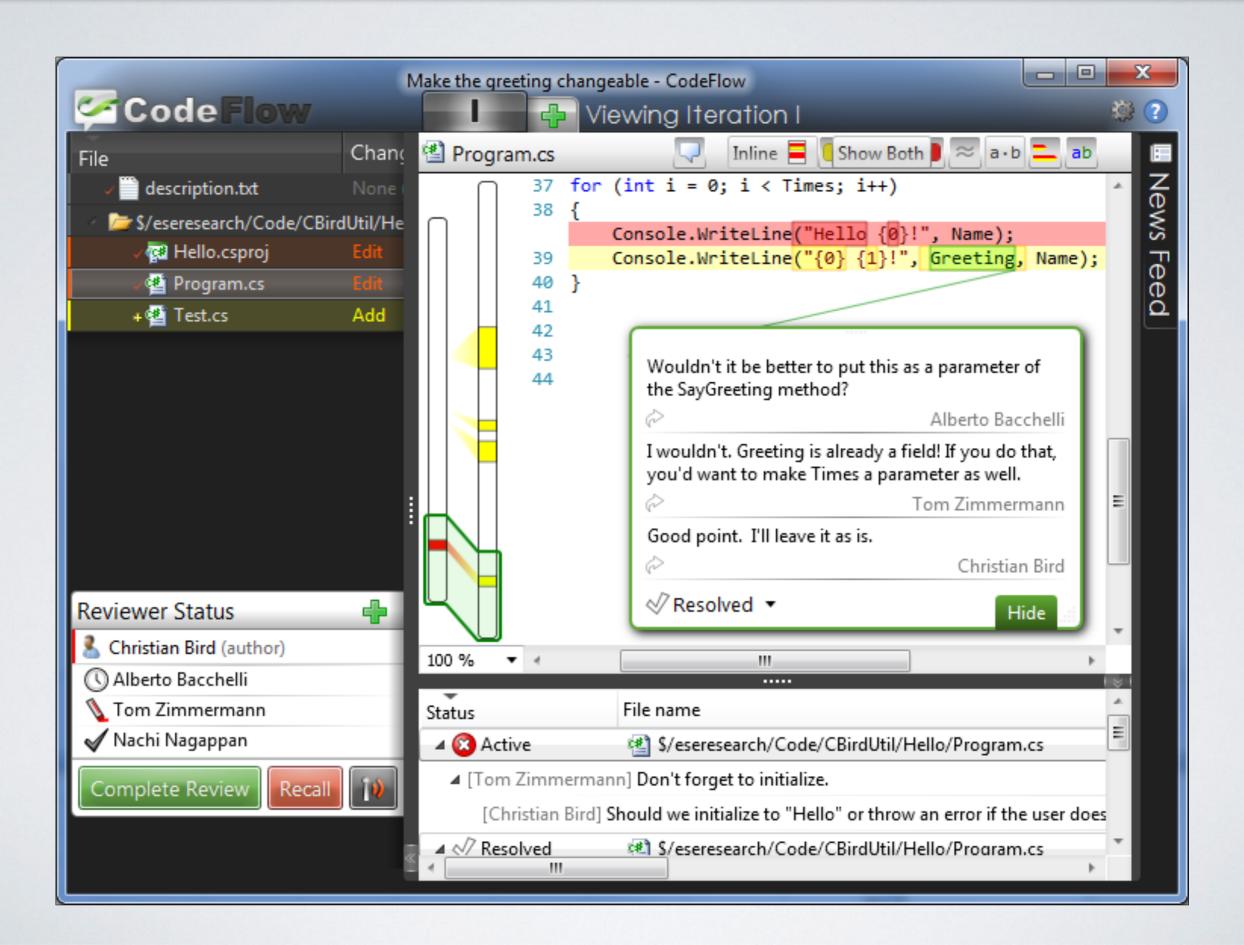
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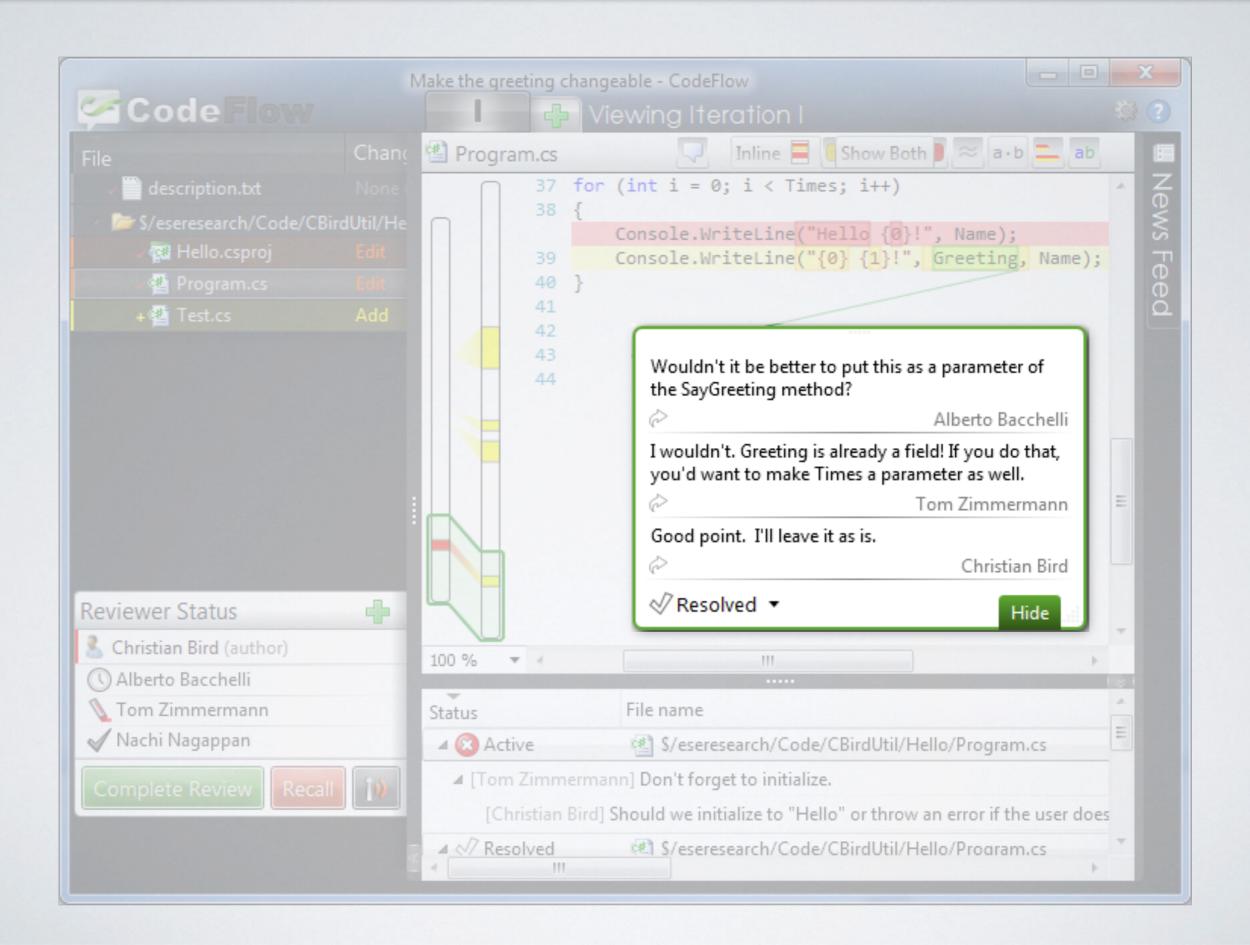
What is the outcome of code review at Microsoft?



What is the outcome of code review at Microsoft?



Recorded code review comments





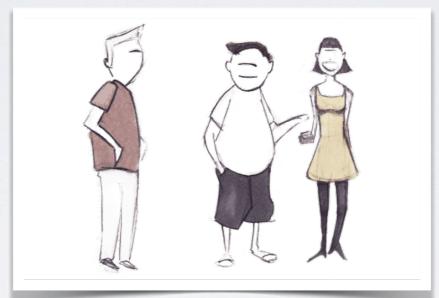
observations



18-20 interviews



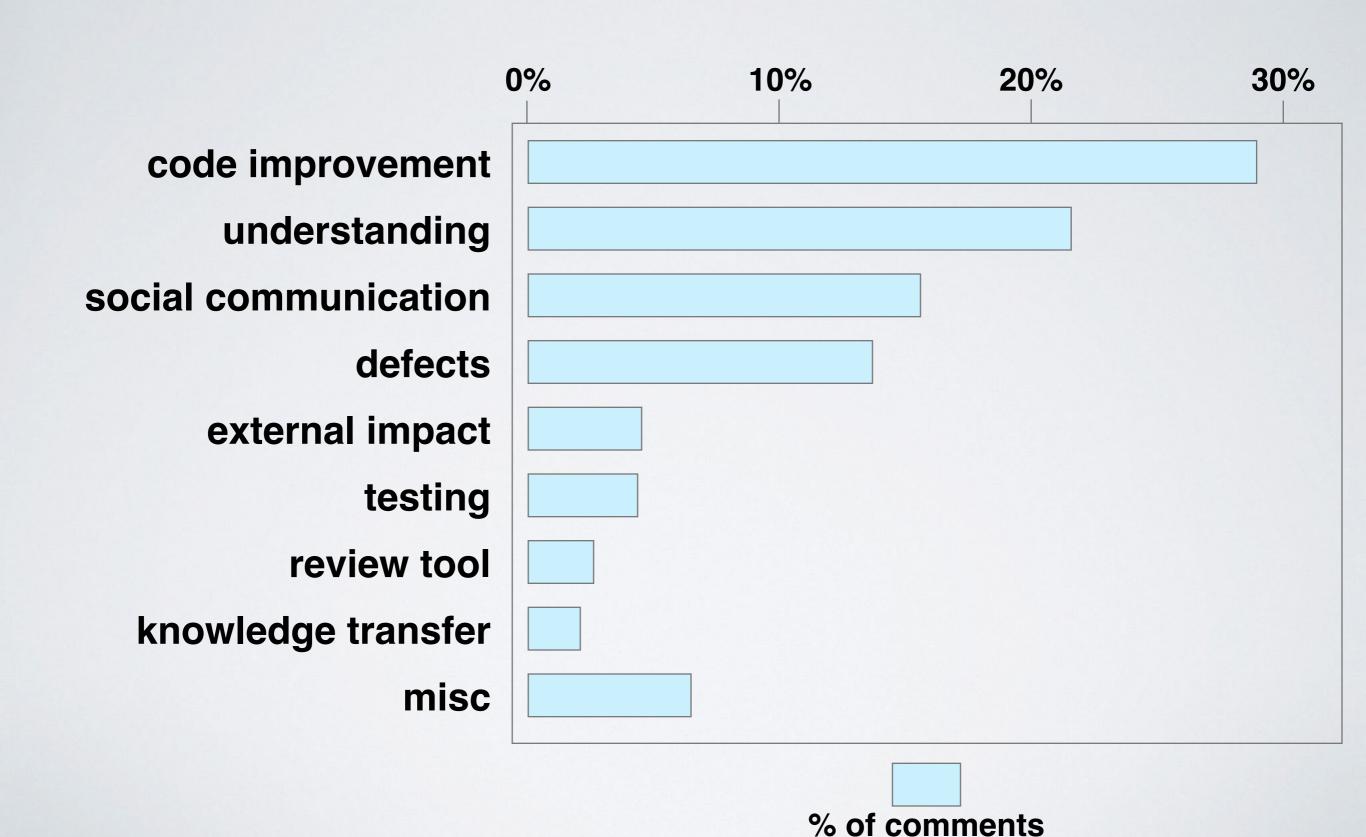
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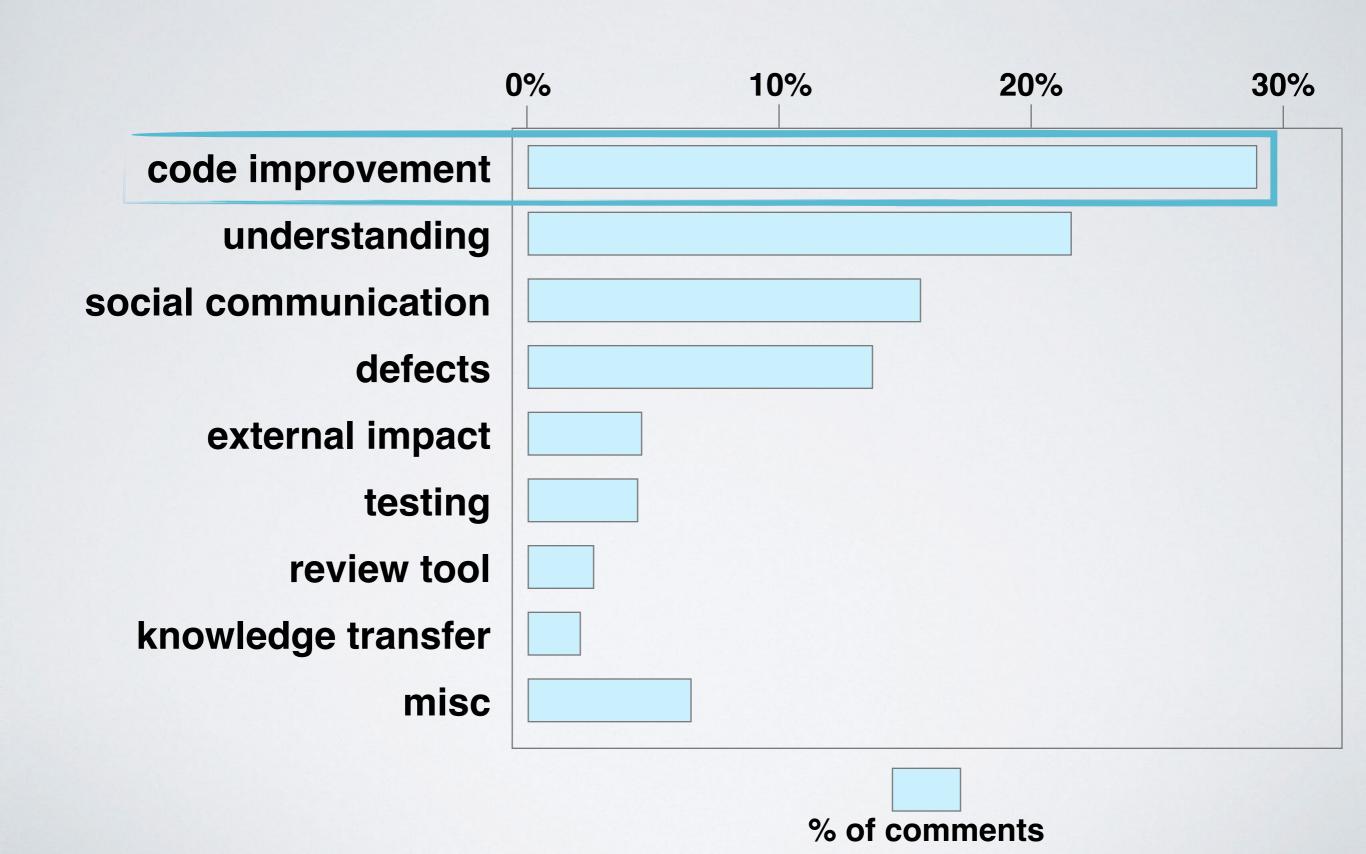


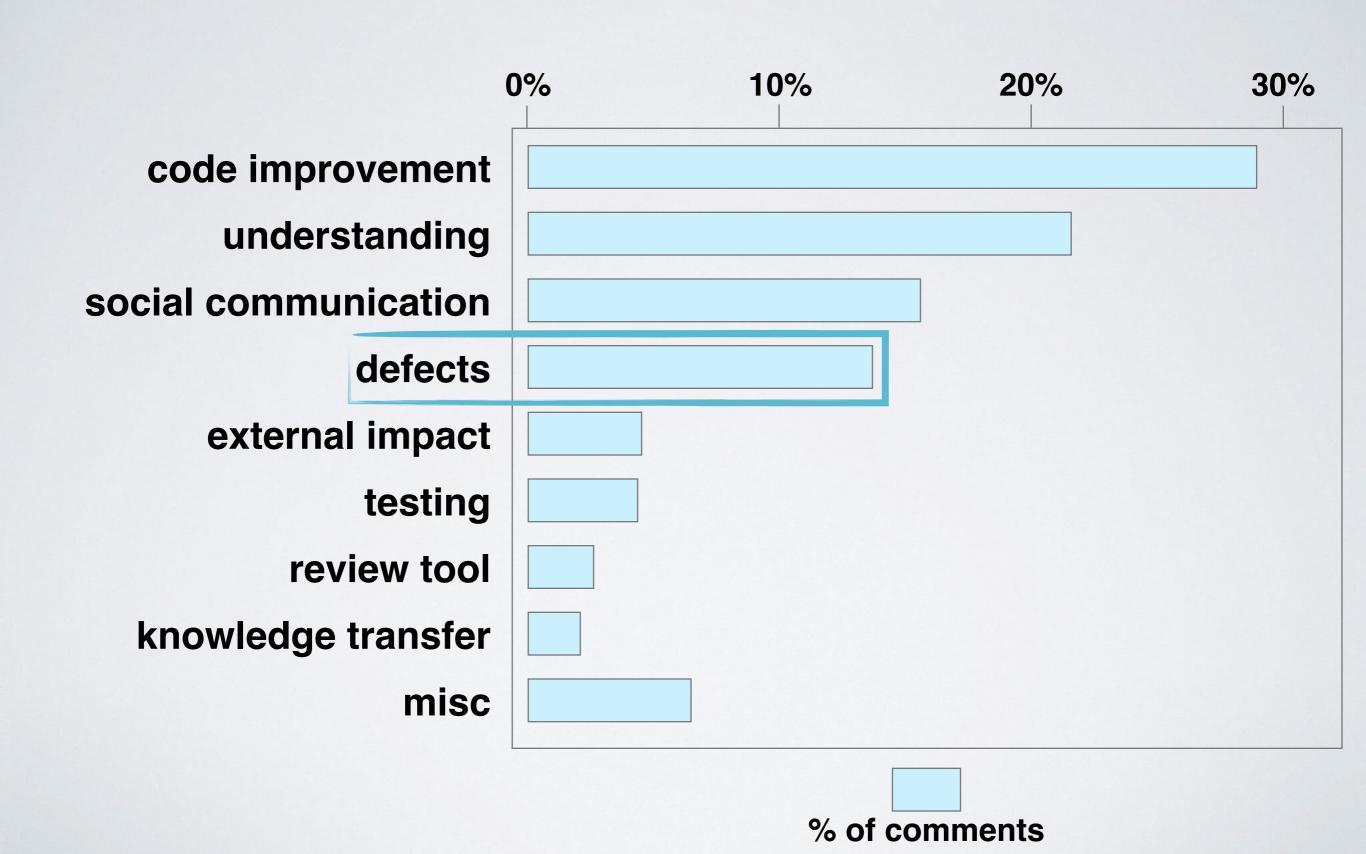
survey to 873 developers

classification of 570 review comments









"what if they are all used?"

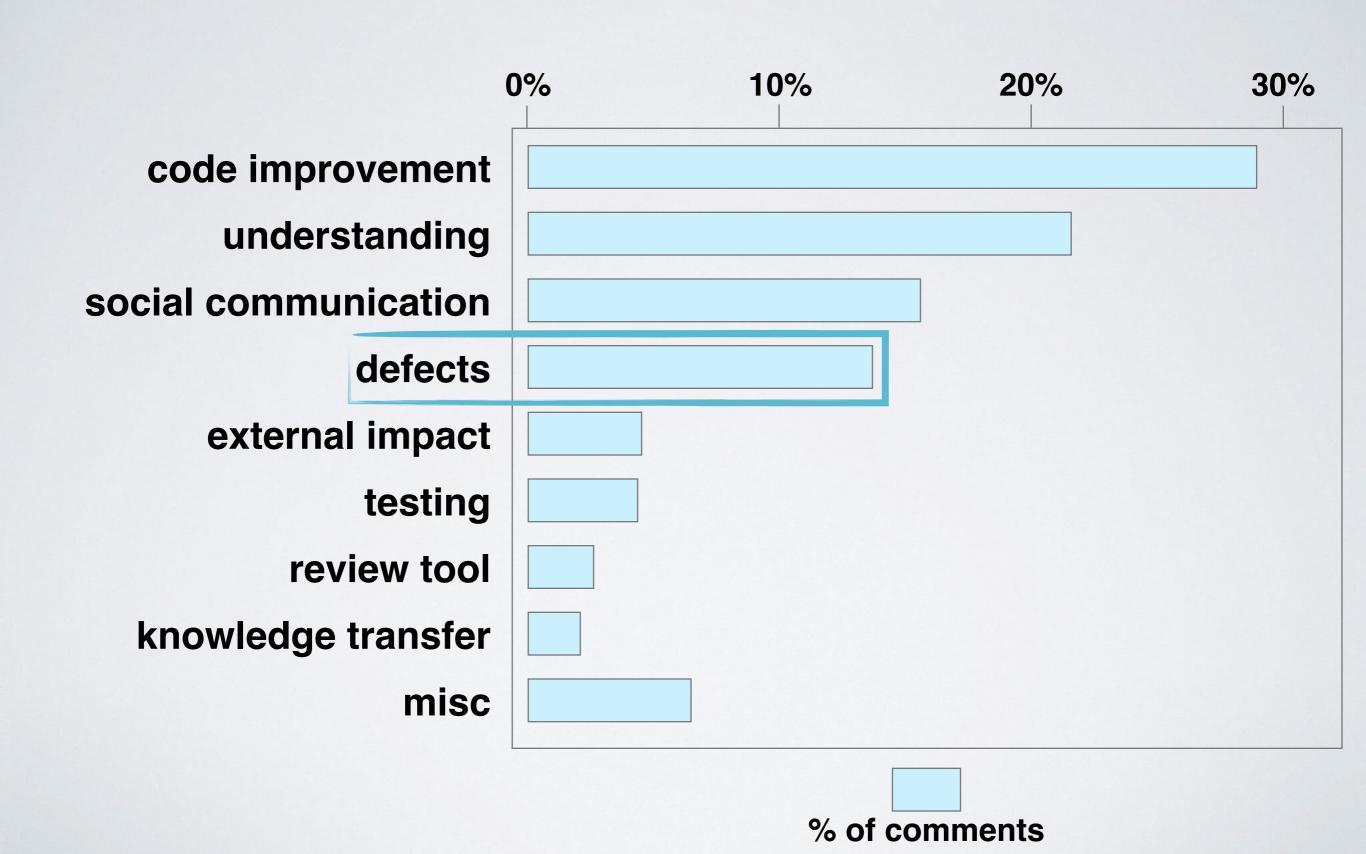
"is it possible that this statement never match?"

"should this end date be current date?"

"does it work if you put 0 here?"

"any doubt about the precedence here?"

"should be &&?"



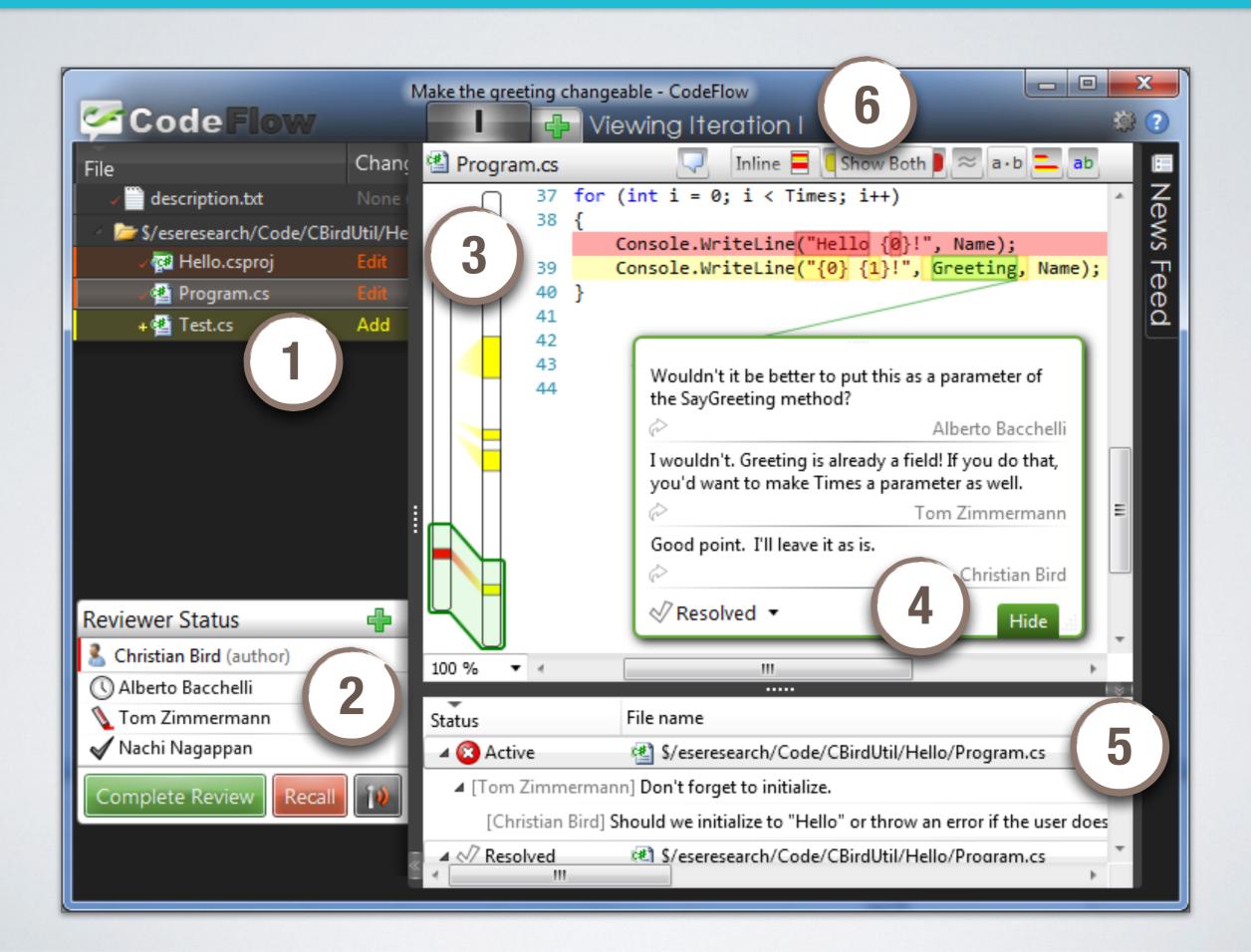


Asking Uncomfortable Questions On Code Review

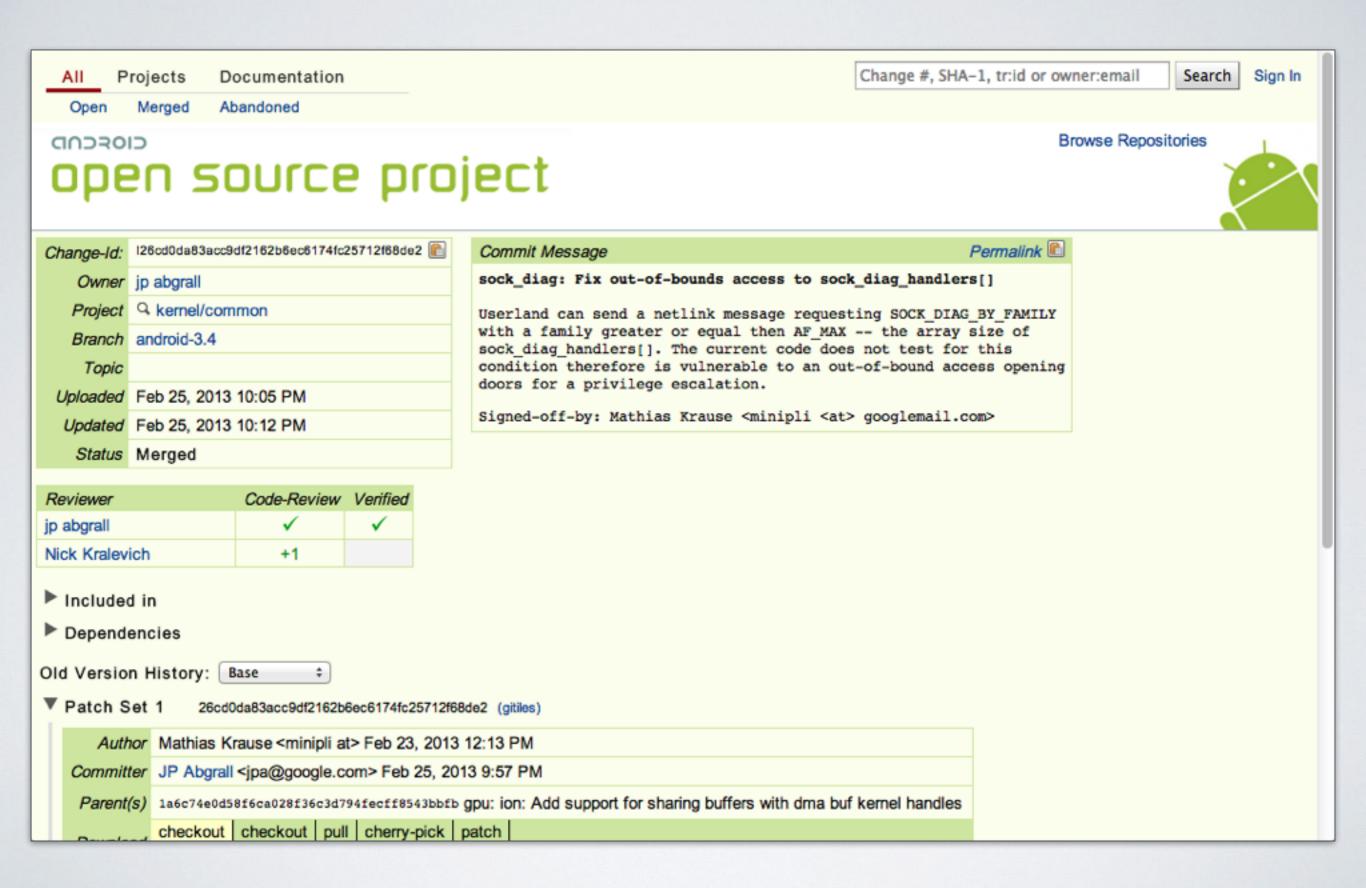
But.. why are we doing code review at all?

Our code review tools are great! Aren't they?

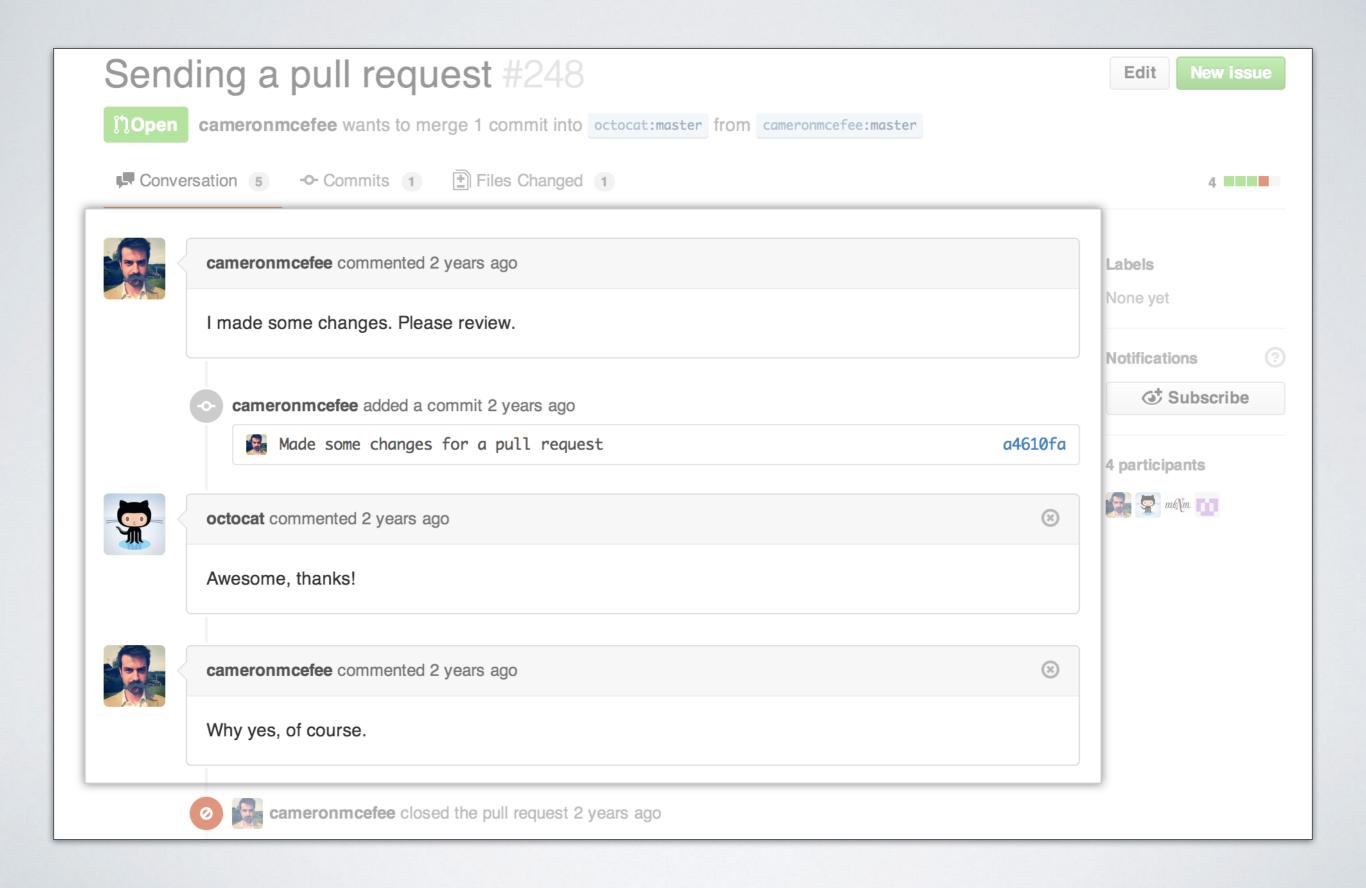
Modern code review tools: Microsoft CodeFlow



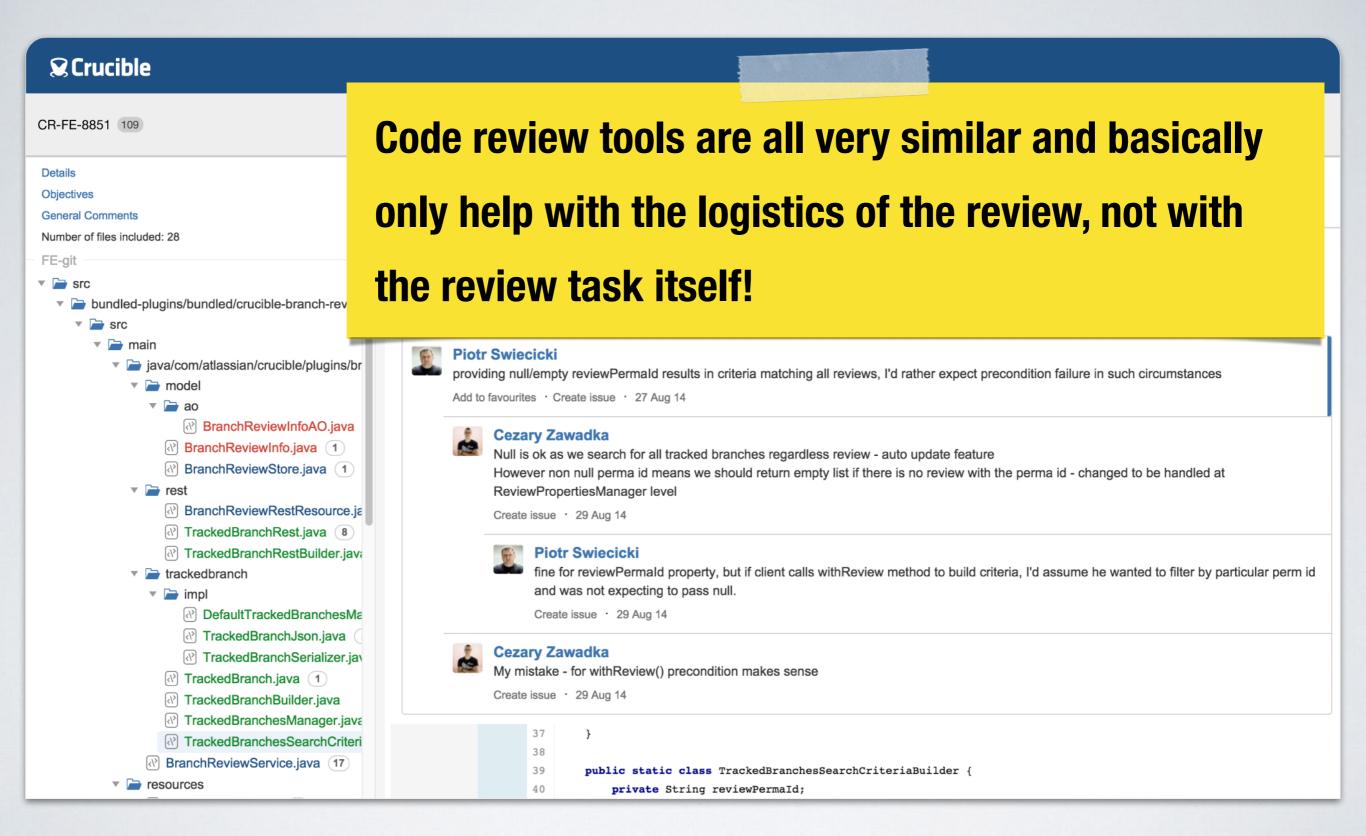
Modern code review tools: Gerrit



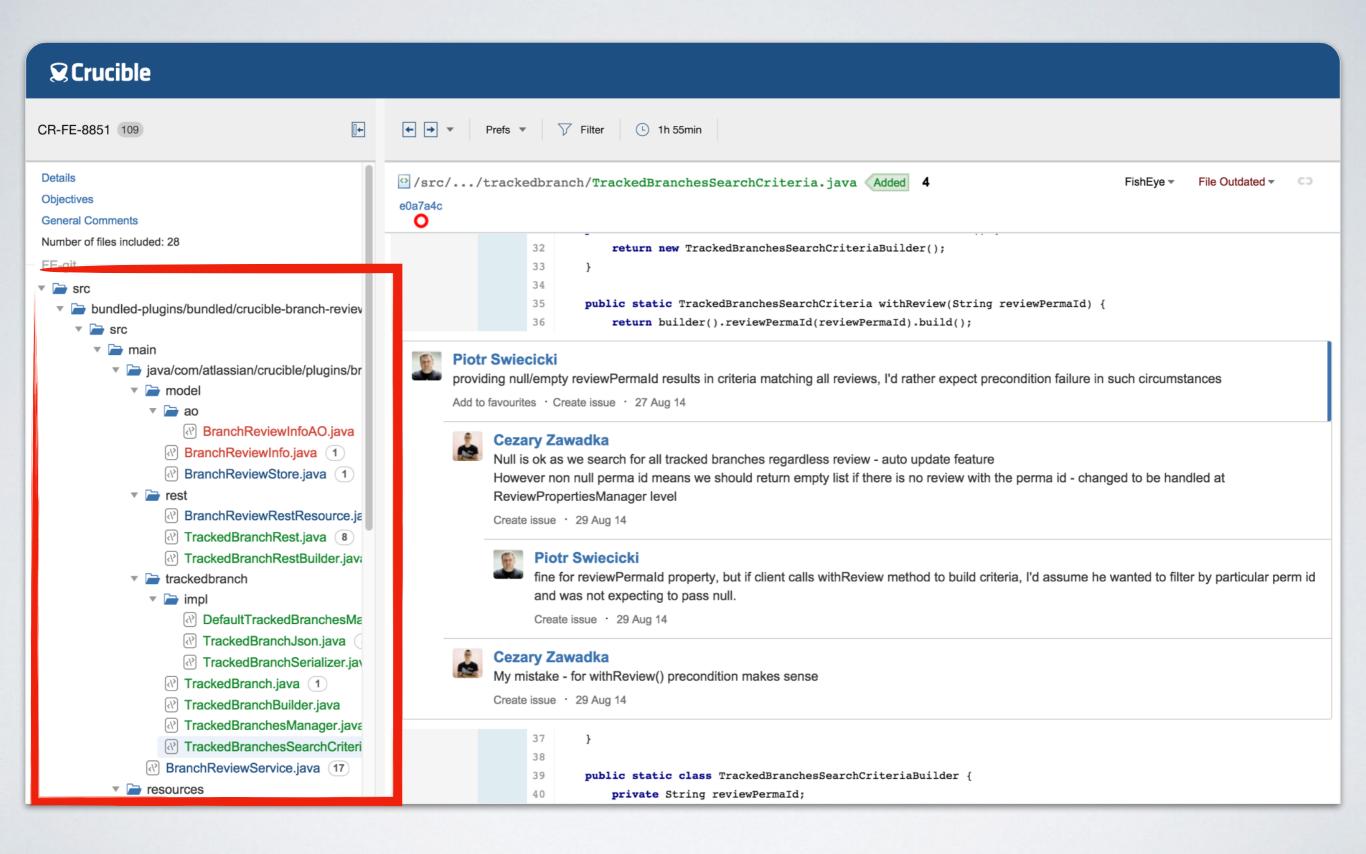
Modern code review tools: GitHub Pull Requests



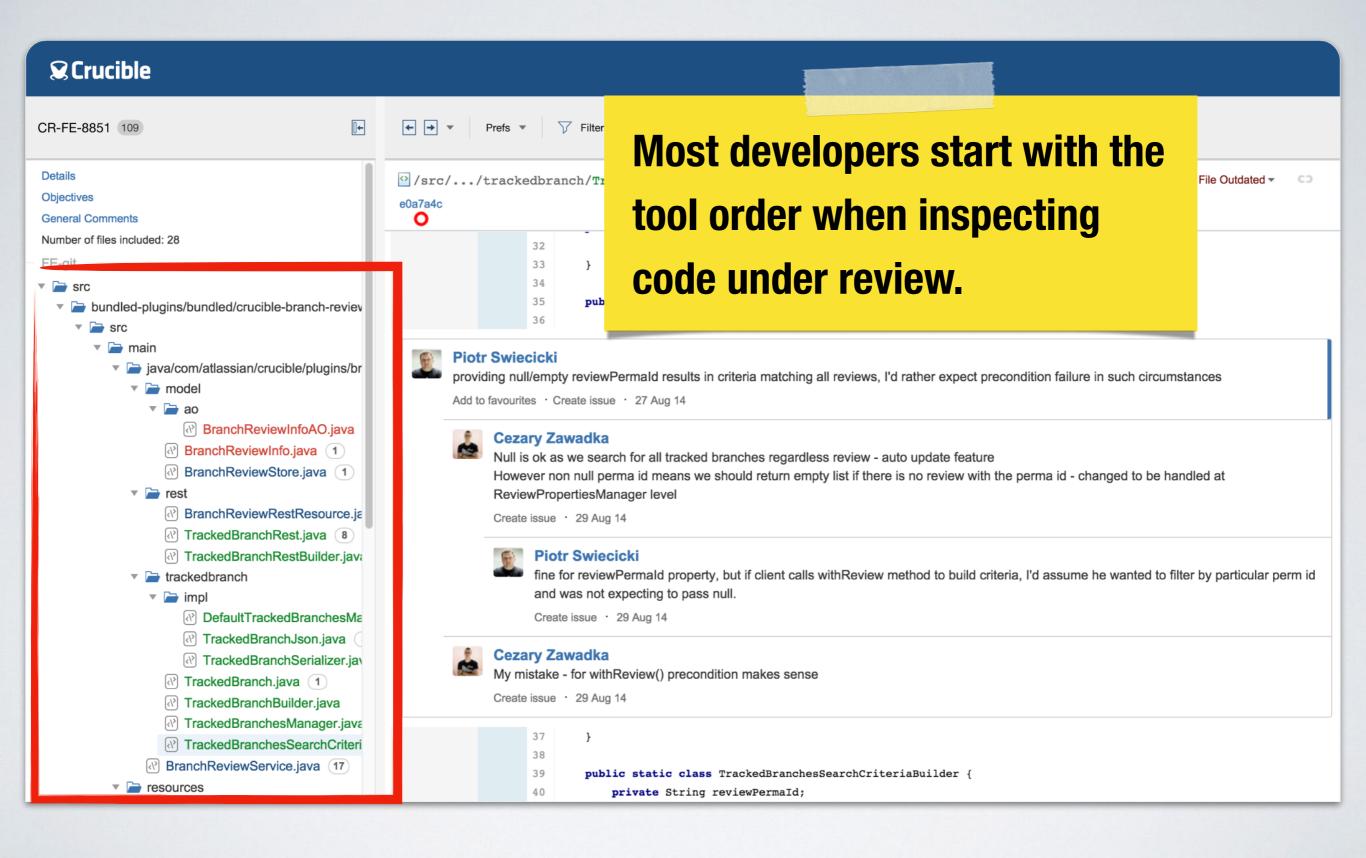
Modern code review tools: Atlassian Crucible



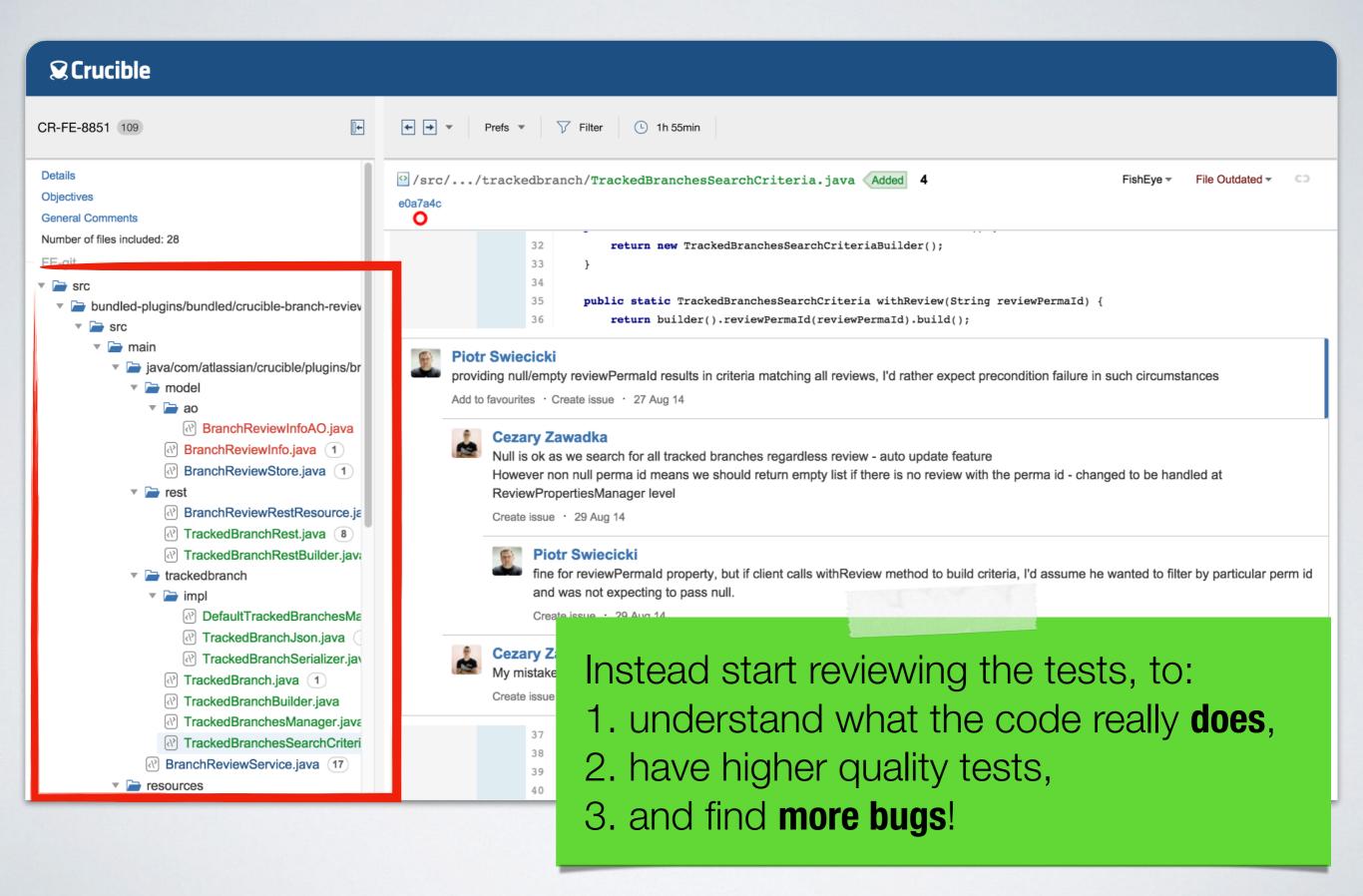
Modern code review tools: Atlassian Crucible



Modern code review tools: Alphabetical Ordering Of Files

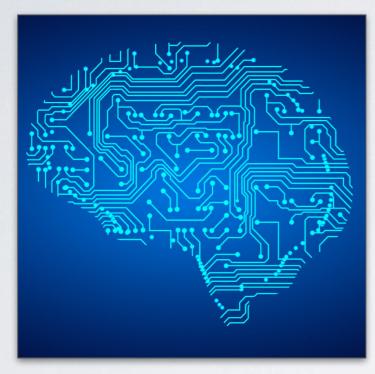


Modern code review tools: Alphabetical Ordering Of Files



Next generation code review tools: Risk-guided Code Review

risk detector





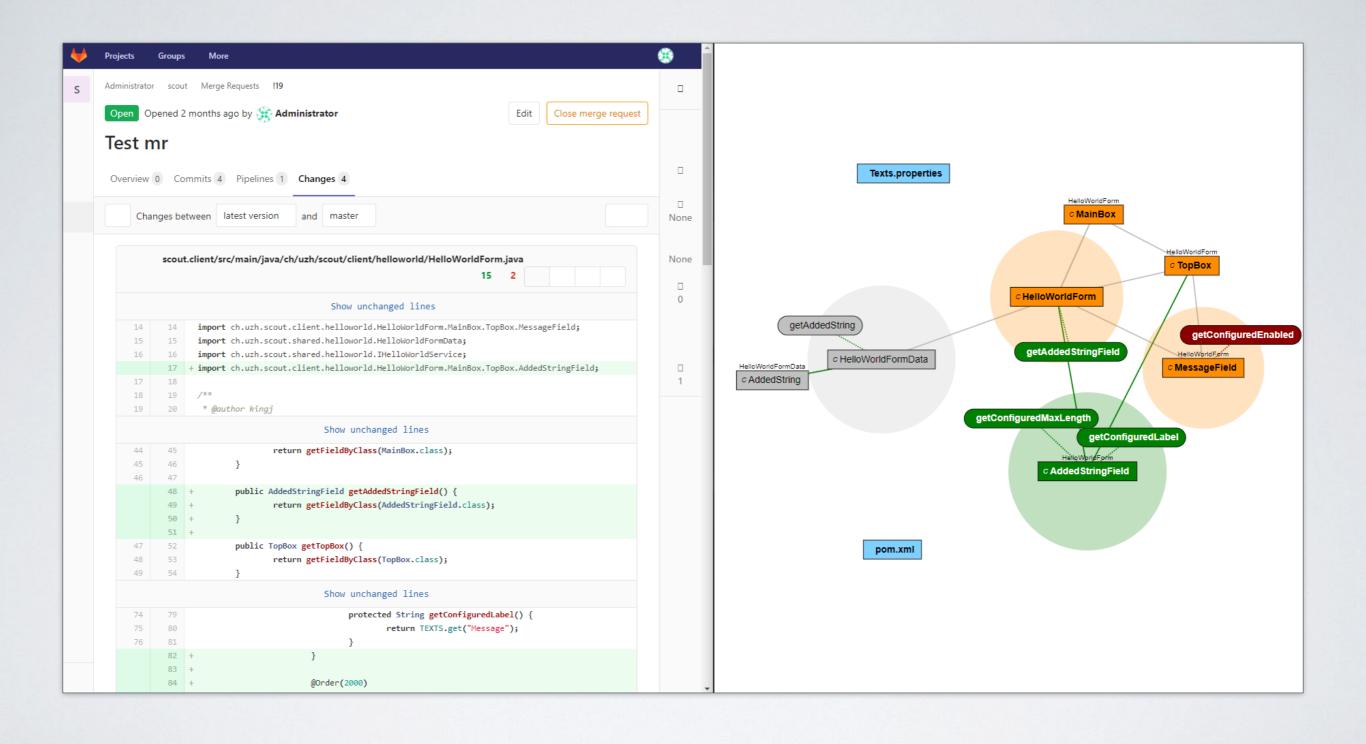


In-line warnings

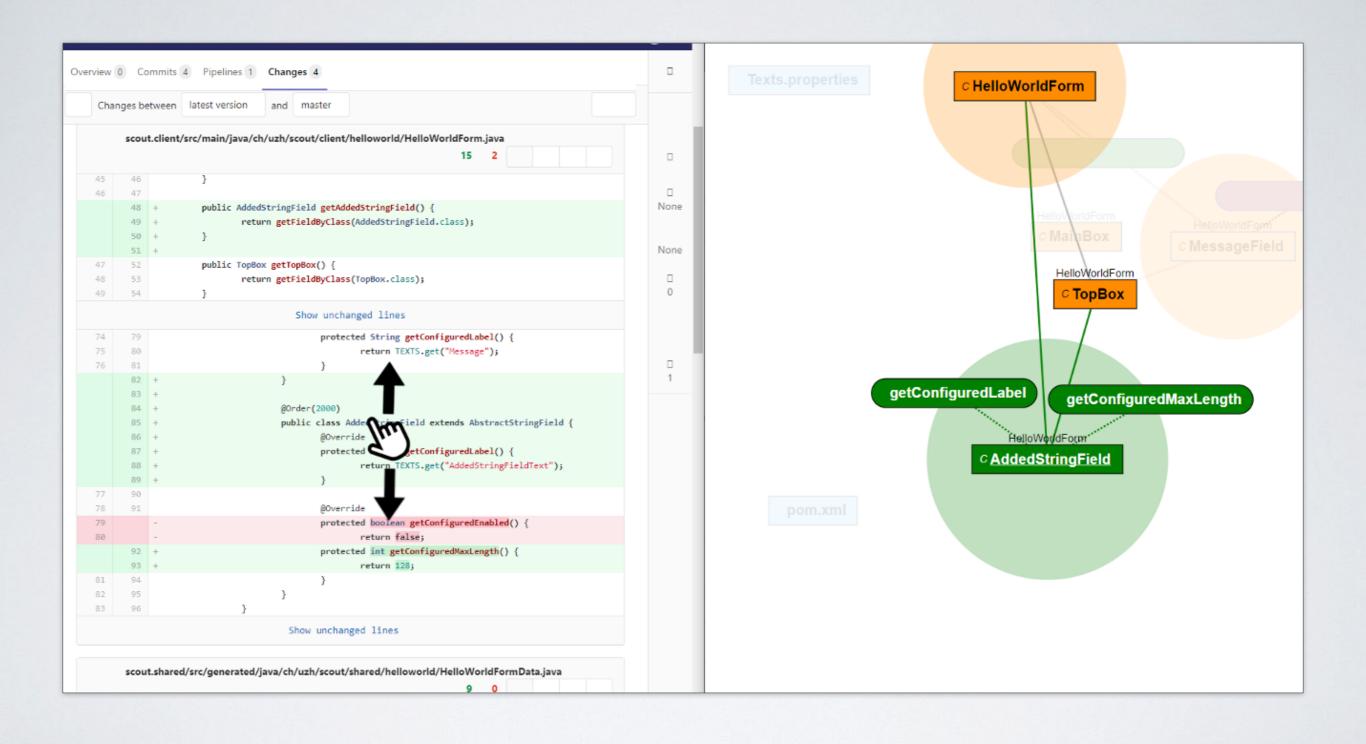


Re-ordered files

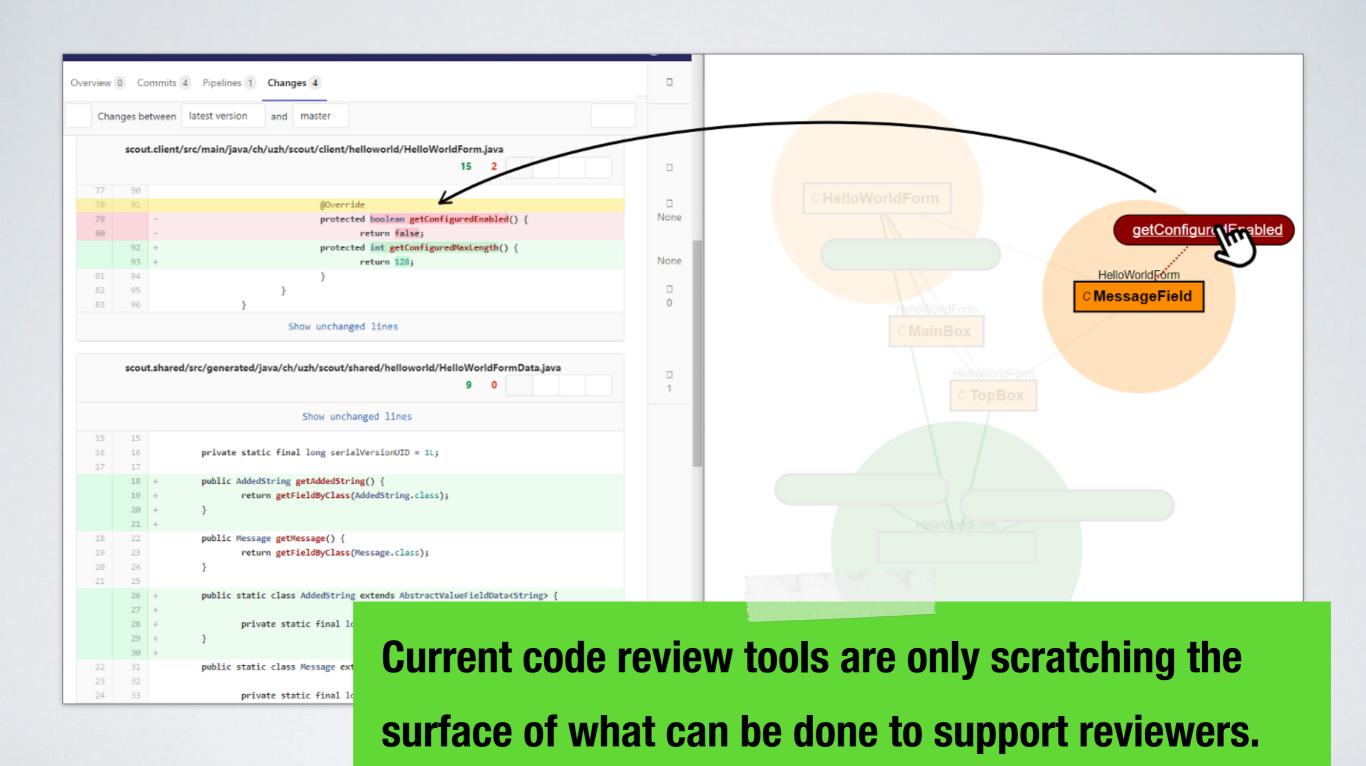
Next generation code review tools: Code Change Visualization



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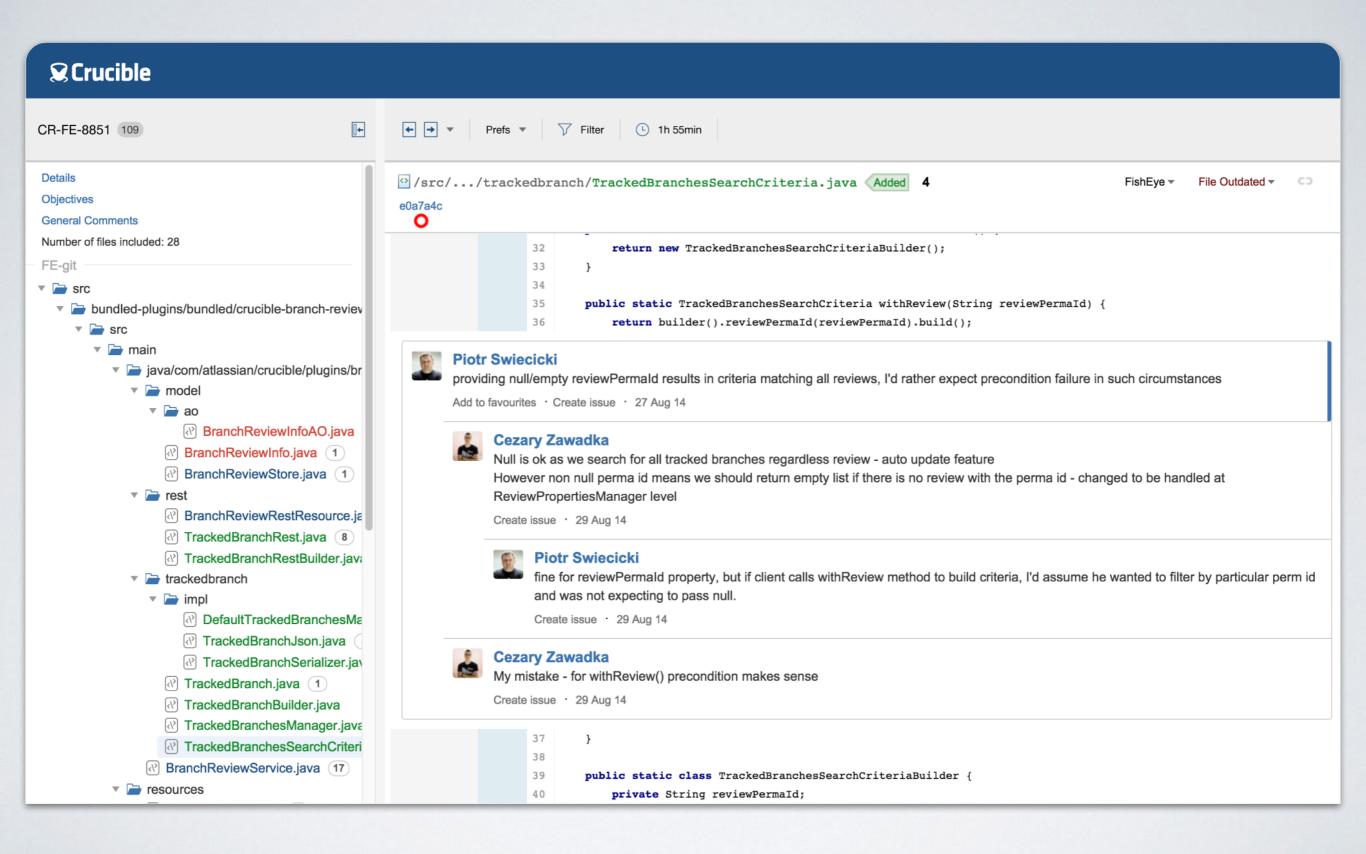
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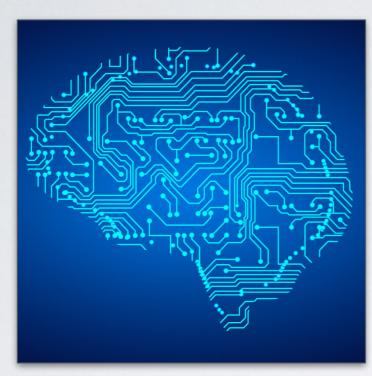
Are we really in this together?

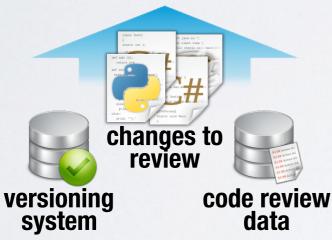
Who should review a change?



Who should review the change? Reviewer recommender

reviewer recommender







most appropriate reviewer #1



most appropriate reviewer #3

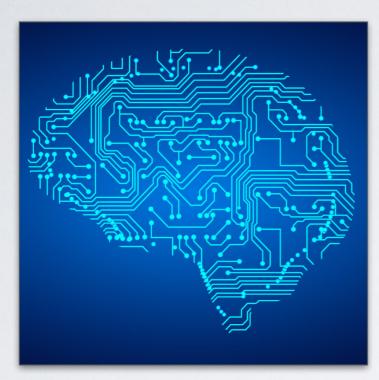


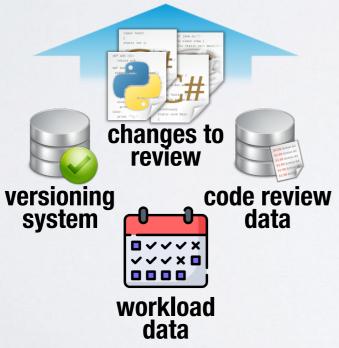
most appropriate reviewer #2

- mostly developers do not need it
- always the same people are recommended
- workload is not considered
- diversity is not considered

Who should review the change? Reviewer recommender

reviewer recommender











Tools and teams should be more mindful and supportive when it comes to reviewing code.

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Are we really in this together?

Code to Review

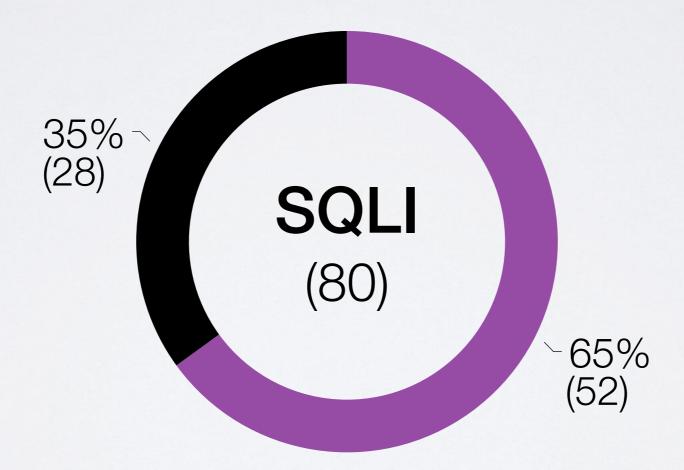
We are now going to show you the code changes to review.

Instructions

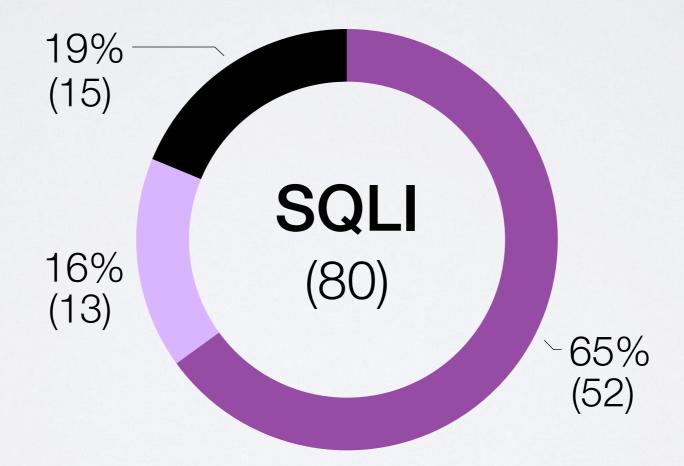
- Take the review task very seriously (this is critical for the scientific validity of this experiment).
- The old version of the code is on the left, the new version is on the right.
- · Assume that the code compiles and that all tests pass.
- Review comments
 - o To add a review comment, click on the corresponding line number.
 - o To modify/delete a review comment, click on the corresponding line number again and modify/delete the comment's text

```
/**
22
         * Get the level for an employee, given their employee ID
23
24
         *
25
         * @param employeeID
         * @return the current level of the specified employee
26
27
         * @throws SQLException in case of persistence-related issues (e.g., employee not
   found)
28
         */
29
        protected int getEmployeeLevel(String employeeID) throws SQLException {
             String query = "SELECT * FROM tblemployees WHERE employeeID='" + employeeID +
30
   "'";
31
       CWE-89: SQL Injection: Here there is a risk of SQL injection when, for example, an employeeID "' or '1'='1"" is
   used. There are 2 conditions in the query. (1) employeeID = ": It will be evaluated to false as there is no empty
   employees in the table. (2) '1'='1': It will be evaluated to true as this is static string comparison. Now combining all 2
   conditions i.e. false or true => Final result will be true.
35
36
             int employeeLevel = rs.getInt("employeeLevel");
37
            rs.close();
38
            return employeeLevel;
39
```

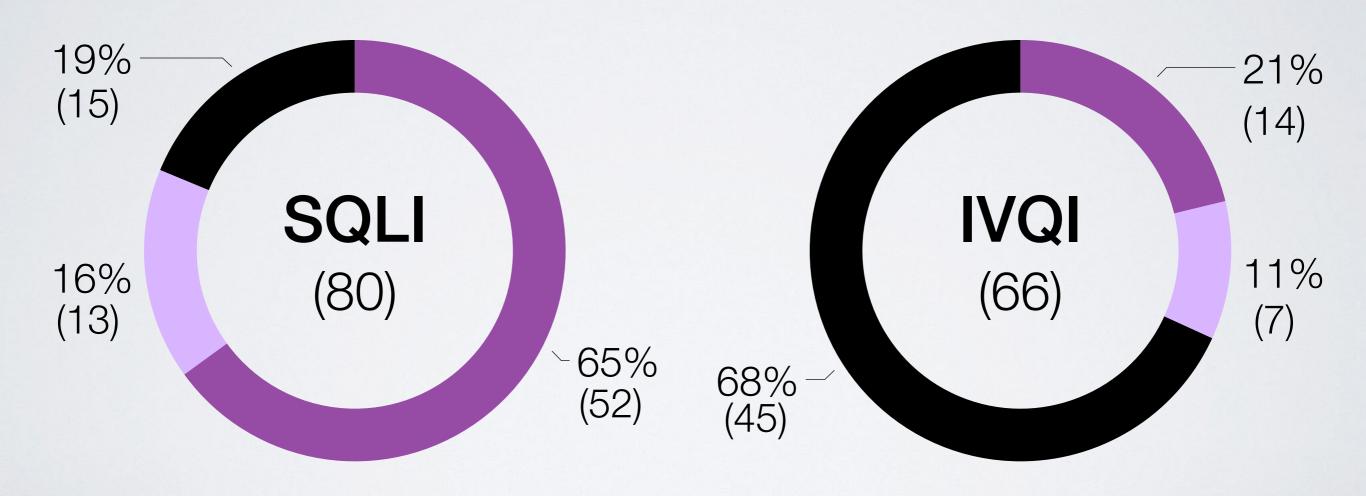
- Not found
- Found



- Not found
- Found in the first review
- Found after the warning

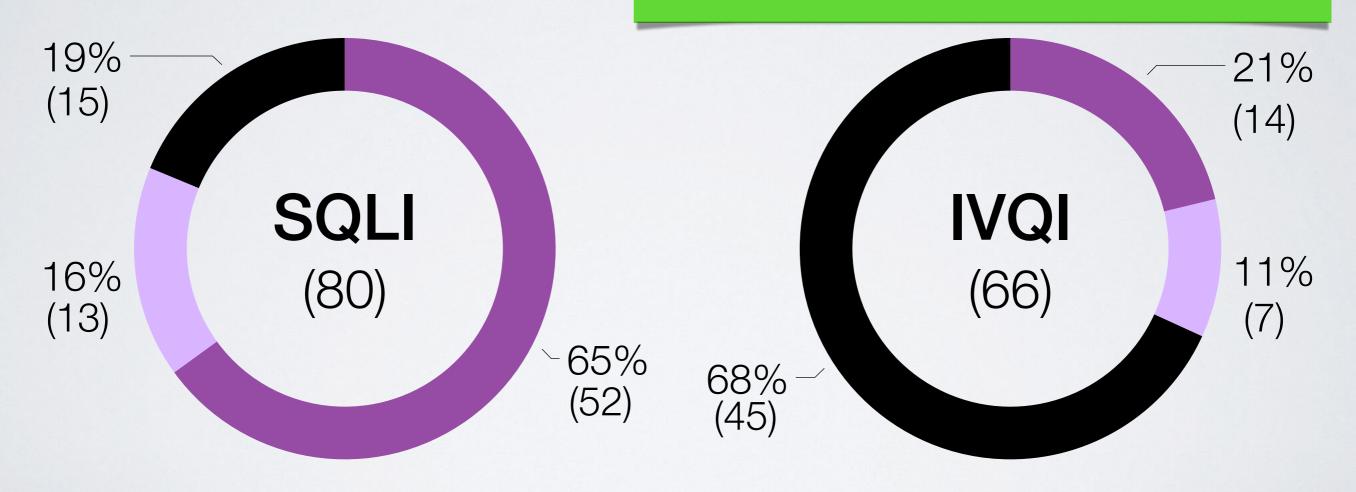


- Not found
- Found in the first review
 - Found after the warning



- Not found
- Found in the first review
- Found after the warning

Most factors related to low
knowledge and practice contribute
to:knowledge and practice during
code review, also after prompting.



Other Uncomfortable Questions On Code Review We Are Investigating

How should a change be split for review?

Can we **measure the effect** of code review?

What cognitive biases are influencing our review?

How do top reviewers go about reviewing code?

. . .

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(aka Data Science for S.E.)

version i+1

Software Testing

Software Analytics

Research

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- Peer code review
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- Fundamentals of Data Science for Software Engineering

version i

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- Data-driven Tools

Empirical Software Engineering?

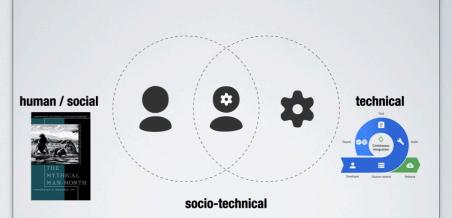
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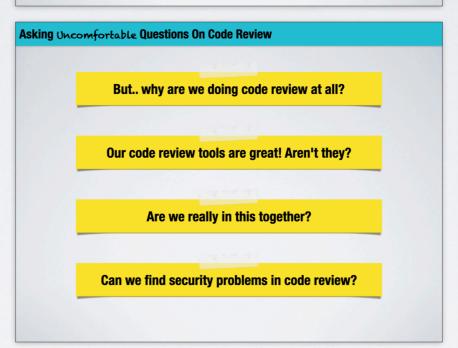
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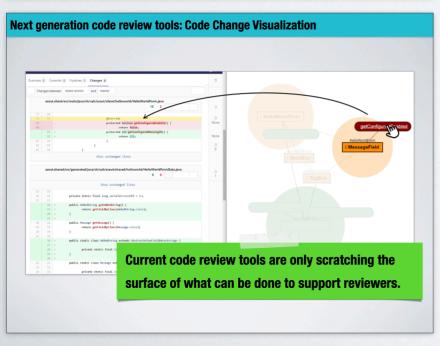


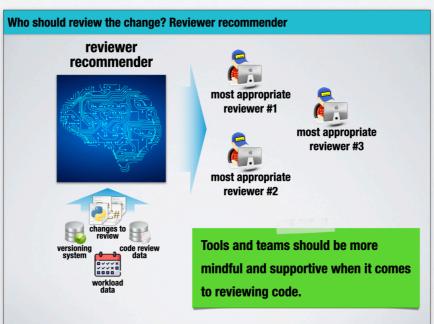
Software Engineering as a Socio-Technical Space

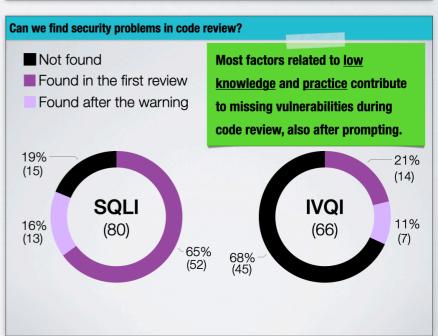
 ${\bf Productivity\ Paradox-Margaret-Anne\ Storey\ ICSE\ 2019}$













Education

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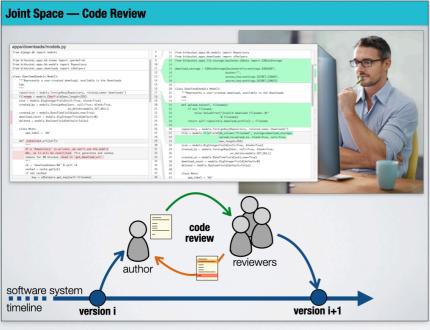
 Software Testing Software Analytics

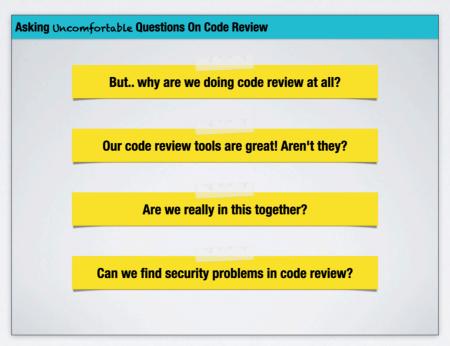
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Thank you! Alberto

http://zest.ifi.uzh.ch









socio-technical

technical

Software Engineering as a Socio-Technical Space

human / social

